Maintenance

Improper maintenance is the enemy of territorial enforcement and implies "no

one cares what happens in this place." Thus, proper design supports maintenance by



including monthly checks of all indoor and outdoor lighting, well maintained landscaping, building paint in good order and windows clean and clear, etc.

Security

Security issues are an important concern

for most establishments and should be addressed on a regular basis.

These include



cash handling policies, carding policies, employee training, alarm systems, security cameras, loitering policy, etc.

Information

The Liquor Education Unit has sample ordinances, policies and conditions on file available for use. The unit also has a CPTED check list that can be used in evaluating establishments.

CPTED Techniques

- Ensure the intended activity has the opportunity to function well and directly support the control of human behavior.
- Provide clear border definition of space.
- Direct normal access to observable areas and prevent access to unobserved areas.
- Place vulnerable activities, such as cash handling in highly visible and lighted areas.
- Place gathering areas in locations with natural surveillance.
- Eliminate low surveillance areas in parking lots.
- Provide natural barriers to conflicting activities.
- Use signage to guide access, and set levels of acceptable behavior.

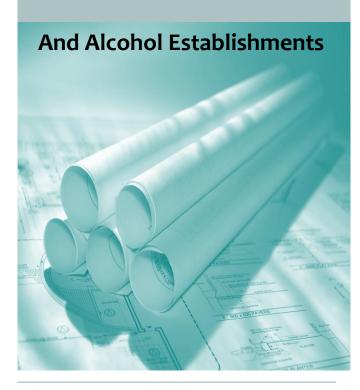


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Environmental Prevention

CRIME
PREVENTION
THROUGH
ENVIRONMENTAL
DESIGN



Strategies focused on changing aspects of the environment that contribute to the abuse of alcohol and other drugs.

What is CPTED?

Crime Prevention Through Environmental Design (CPTED) is defined as the proper design and effective use of the built environment to reduce crime, disorder, and the fear associated with crime.

CPTED seeks to prevent <u>undesired behavior</u> by the elimination or modification of design features that contribute to undesired behavior. Undesired behavior can be anything from intoxicated customers, loitering, unauthorized access to private areas, pan handling, secondary alcohol purchases and theft of product. CPTED can be used pre or post development but is most cost effective pre-development.

The tone set at an establishment determines the kind of activity that goes on. If undesired behavior is allowed, it will attract more of the same. CPTED is one tool that can help to control the type of behavior that occurs at establishments. The goal is to set an environment of social responsibility.

There are three key principles of CPTED: natural surveillance, access control and territorial reinforcement. Maintenance and security issues can be added to strengthen the theory.

Natural Surveillance

Natural surveillance is directed primarily at

keeping potential undesired behavior under observation. If you can't see it, you



problem as it occurs. Natural Surveillance includes appropriate lighting in a tavern/bar, keeping windows clear of advertising to allow sight in and out of the establishment, locating cashiers and bartenders to allow casual oversight of areas such as entrances and exits, parking lots and walkways. Applying natural surveillance concepts during the building phase can often reduce the need for more expensive security measures later on.

Access Control

Access control is directed at decreasing the opportunity for undesired behavior by denying access to unobservable areas and

creating a
perception of
risk to
offenders. It is
also used to
prevent public
access to private



areas. Examples include using landscaping to control access to graffiti prone walls, limiting the number of entrances and exits for better control, and reducing public pathways through private areas.

Territorial Reinforcement

Physical design can contribute to a sense of ownership and responsibility for a space. Examples of territorial reinforcement are any attributes that express concerned ownership: pavement treatments, behavior regulating signage, public art and fencing. Establishments that send a



message of "no one cares about this place" will attract more undesired behavior.